



Look Back At 2008

From the desk of John Casella:

A new year is soon to be upon us. Let's hope that it brings with it a little economic relief and hope for a prosperous future. This year has been an extremely busy, chaotic and staff intensive year for our CareerLink staff and partners. Although we've experienced an increase in customer traffic resulting for the soft economy and a decrease in funding this past year, we were still able to meet the various needs of both our job seekers and employers. I am once again extremely proud of our entire staff for accepting the many challenges set before them this year while continuing to provide quality and professional service to the ever growing demands of our expanding customer pool.

Here are a few highlights from 2008:

- www.monroecountycareerlink.org went live in January
 - To date over 13,000 visits with over 185,000 hits
- New CareerLink Partners:
 - Goodwill Industries of NEPA
 - Smith & Solomon Training
 - PrimeTech Training
- 1st annual Hospitality Scholarship Golf Tournament was held in Partnership with the Pocono Mountains Visitors Bureau.
 - \$6,000 in scholarships were awarded
- New Seminars:
 - Legal Barriers to Employment
 - Logistics & Transportation Symposium
 - Health Care Employers Symposium



What's going on Next Week.....

“Interview Basics”

Presented by Sharone G.
Mon, December 22, 9:00-10:30

“Salary Negotiation”

Presented by Sharone G.
Mon, December 22, 10:30 11:00

“Intro to CareerLink Services”

Presented by Sharone G.
Tue, December 23, 10:00-11:00

“Mock Interviews”

Presented by Sharone G.
Tue, December 23, 1:00-2:00 pm

“Employer Website Assistance”

Presented by Don L.
Fri, December 26, 3:00– 4:00 pm

Our Mission

“The Primary Source of Excellence in
Workforce Development in the
Pocono Communities”

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- Health Care Training Providers Symposium
- “Five Secrets of Successful Job Hunting”
- Award Recipients
 - Kristin Sherer (Health Care Hero)
 - Deborah Lavin (Youth Appreciation Award)
 - Advanced Door Technologies (Welfare Employer Award)
 - GENCO Supply Solutions (Statewide Employer Award)
- Employer “Job Fairs” held at CareerLink: 14 employers including –
 - UPS
 - US Census Bureau
 - Weiler Corporation
 - Mt. Airy Resort & Casino
 - Verizon Communications
 - Express Personnel
 - GENCO Supply Solutions
- CareerLink report released 8/2008 reported Monroe County CareerLink was number 6 across the state of reported hires in CWDS for PY’07
- Initiated Bi-Monthly Employer Newsletter
- ESU & NCC provided interns to assist CareerLink
- Visitors to CareerLink 1/1/08 – 11/08 over 13,700 visitors
- Dorothy Schneebeli retired as Youth Employment Services (YES) Director. Mr. Peter Alasty replaced Dorothy
- Assisted over 250 effected Laird Technologies employees as a result of plant closure with Trade Assistance
- Wrote over \$70,000 worth of Wall Street West contracts to students entering business/financial courses
- Contracted over 110 WIA Individual Training Accounts (ITAs)



These are only a few of the many highlights and successes we have had the opportunity to provide to our employer and job seeker customers, and to our community at large.

Again, thank you to all staff and partners for their dedication to customer satisfaction and quality service. I wish everyone a Happy Holiday and a safe and prosperous New Year!

John Casella

UC SERVICES EXPANDED



At Governor Edward G. Rendell’s direction, the Department of Labor & Industry has expanded unemployment compensation services to accelerate and strengthen assistance to Pennsylvanians who have lost their jobs.

Hours for the statewide unemployment compensation toll-free number -- 1-888-313-7284 -- have been extended to 7 a.m. to 6:30 p.m. on Monday through Friday. Fifty employees will staff a new call center that will open later this month in Harrisburg. Beginning last Monday, Dec 15, nearly 300 temporary employees (former state annuitants) were added to assist with the UC volumes in the CareerLink’s and Call Center’s across the state. Call-in hours will be expanded further as new staff are hired and trained.

The **CareerLink Monroe County** is very fortunate to have received a temporary employee from the pool. We heartily welcome and appreciate the assistance **Pat Hoffman** has rendered in our office this past week!



TEAMOLOGY

TEAM: A number of persons associated together in work or activity to perform a common goal.

CareerLink



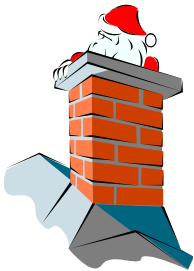
Customer Information & Resource TEAM

Changes for CIRT in the New Year..... our Seminar/Workshop Coordinator, **Sharone Glasco**, will be moving on to new horizons. **Sharone** has been a tremendous asset to our team and brought many innovative and value added touches to the seminar/workshop schedule and staff training at our **CareerLink**. On behalf of the entire staff, we **“Thank you and wish you the best of everything! Sharone, you will be missed!”**

Veterans Affairs



Veteran’s benefits help available.....Dan Walsh from the governor’s Veterans Outreach and Assistance Center will be at the Monroe County CareerLink on Monday, January 5, 2009 from 10:30 am to 2:30 pm to help veterans, their spouses and family members who have questions about VA benefits and services. Mr. Walsh will be available to help with issues such as pension, health care, prescriptions, records, medals, educations, nursing care, burial PTSD or Agent Orange. All veterans, peacetime and wartime are welcome. Appointments are not required. Vets should bring a copy of their discharge from the service or Form DD-214.



Careerlink Staff Recognition



At the recent December CareerLink Management Meeting, the following staff received recognition:

Sharone Glasco, CareerLink Seminar Workshop Coordinator, for the outstanding job she does coordinating and facilitating the workshops and seminars for the increased numbers of job seekers we serve.

Blanca Ortiz, Front Desk Greeter, for the many comments received from our customers detailing how helpful and courteous **Blanca** has been in performing her duties.

Kathi Hamilton, C.D.E Training , for the excellent customer service she provides to those she assists in the Career Resource Room. People have noticed!



Congratulations and Appreciation to All Those Recognized This Month!



JOB ORDERS Spotlight



United Envelope Corp

—Production Administrator
-web 610319



Frailey Insurance Agency

—Insurance Sales Agent
-web 610771

Finish Line Auto Body Inc

—Painter
-web 611043
—Auto Body Technician
-web 611040

Caesars Paradise Stream

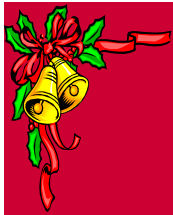
—Cooks
-web 610973
—Mini Market Clerks
-web 610978

East Stroudsburg University

—Assistant Professor
-web 610235

RX Home Care Inc

—Home Health Aides
-web 610925



“Life isn’t about waiting for
the storm to pass,
it’s about learning to
dance in the rain.”



Wishing Everyone a Very Happy Holiday Season and Dancing in the New Year!

Merchants Plaza
P.O. Box 789
Tannersville, PA 18372-0789

Phone: 570-620-2850
Fax: 570-620-2868
Fax: 570-620-0546
TTY: 570-620-2854



Any submission, request or question to be included in the FYI
can be submitted to Deborah Harrison, at:

dahmcc1@ptd.net
Phone: 570-620-0782
Fax: 570-620-0546
TTY: 570-620-2854

